



AFL-CIO-CLC • Local 11
www.nabetlocal11.org

Louis M. Marinaro
President
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January 29, 2021

BULLETIN: CWA IDENTITY SECURITY

Dear Members and Retirees,

On Monday, January 25, 2021, it came to our attention at NABET-CWA Local 11 that some members and retirees were receiving letters from CWA about a data breach. Please know that we take this very seriously, and it did not involve the data within our Local's control but rather took place at the national level and involved a 2006 file of member records including names and social security numbers. The information has been moved to a secure server. If you were not in the records of NABET/CWA in 2006 this does not affect you.

CWA hired an outside firm to send information to all of the impacted individuals, so if you find a letter from CWA with a return address in Claysburg, PA 16625 this is not a phishing scam, but really is an important matter which requires your attention. You are being offered 12 months of credit protection by CWA, and we urge you to sign-up for the Experian credit report, credit monitoring, assistance with up to \$1 million in Identity Theft Insurance, and assistance to help you should you have a problem.

If you were impacted, a letter has been mailed to you. Please follow the instructions in the letter to enroll in the credit protections before April 30th, your activation code is in your letter along with the website and phone number to reach customer service at Experian IdentityWorks.

If you have further questions or concerns, or would like an alternative to enrolling online, please call:
Toll-free (888) 829-6561 Monday through Friday from 8 am – 10 pm Central, or
Saturday and Sunday from 10 am – 7 pm Central (excluding major U.S. holidays).

Be prepared to provide your engagement number and activation code that is contained in your letter.

Fraternally,

A handwritten signature in black ink, appearing to read "L. Marinaro".

Louis M. Marinaro

NABET-CWA Vice President
NABET-CWA Local 11 President